

# Chapter Five: Community Services and Facilities Element

## HOLLISTER TODAY

### **Hydrology**

There are two significant surface water features within the Planning Area - the San Benito River and Santa Ana Creek. The San Benito River flows from southeast to northwest in the southern portion of the Planning Area. Much of the Planning Area drains northerly to Santa Ana Creek, which flows into San Felipe Lake, located approximately seven miles north of the Hollister Municipal Airport. Annual rainfall, most of which takes place during the fall and winter, generally limit the amount of surface water in local stream systems.

The Planning Area overlies three hydrologic sub-basins: the San Juan sub-basin, the Gilroy-Bolsa sub-basin and the Hollister sub-basin. These sub-basins are separated by faults that serve as barriers to water flow. Groundwater recharge occurs mostly through infiltration from streams (mainly the San Benito River and Tres Pinos Creek south of Hollister).

### **Non-point Source Pollution**

Non-point source (NPS) pollution, unlike pollution from industrial and sewage treatment plants, comes from many diffuse sources. NPS pollution is caused by rainfall moving over and through the ground. As the runoff moves, it picks up and car-

ries away natural and human-made pollutants, finally depositing them into bodies of water.

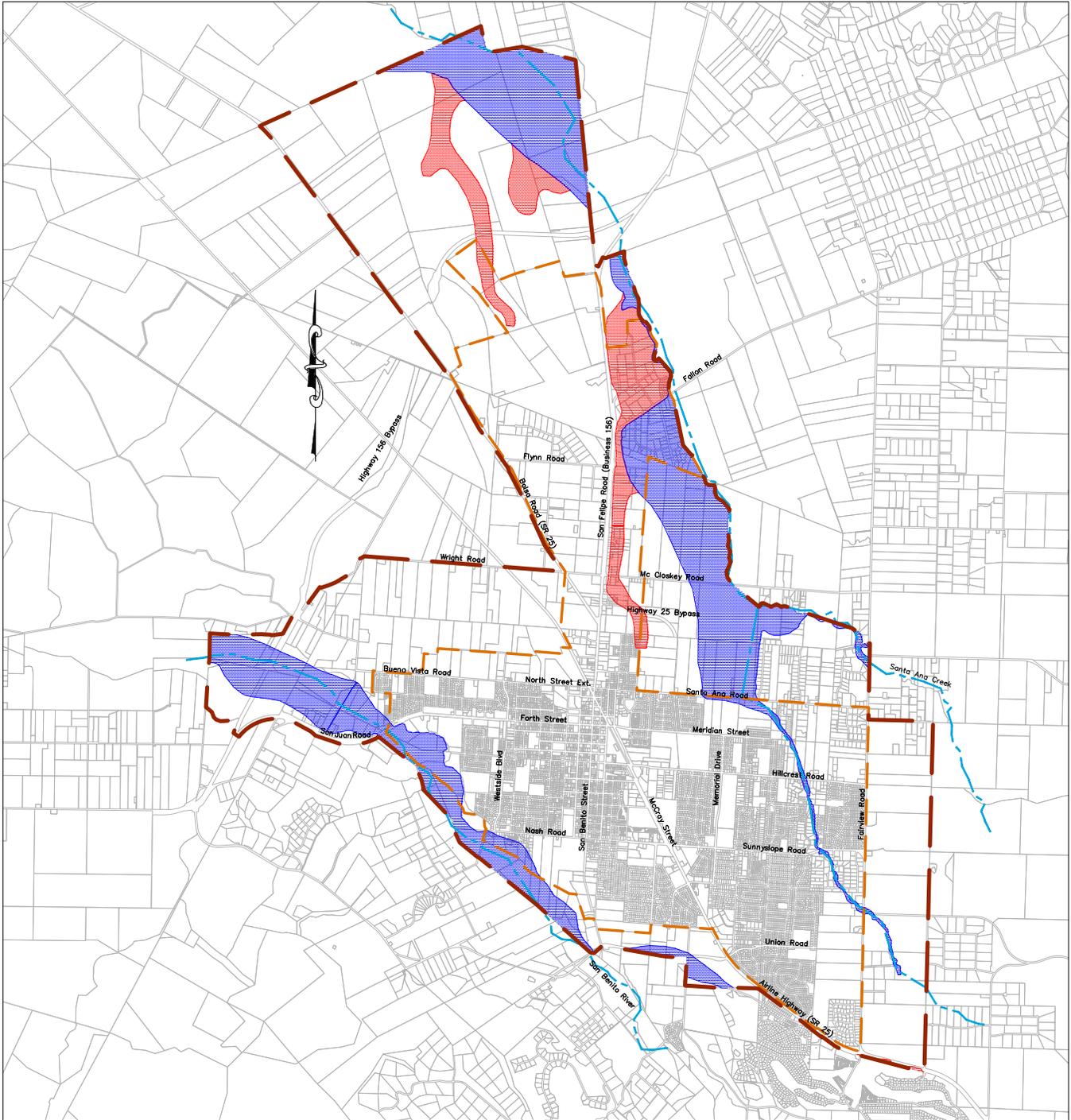
### **Best Management Practices (BMP's)**

Best Management Practices are guidelines used to ensure that project design, construction, and maintenance are conducted so as to control urban runoff and to minimize the impact on the surrounding environment.

### **Drainage**

The principal drainage basins in the Hollister Planning Area are the San Benito River and the Santa Ana Creek basins. All runoff from the Planning Area flows to one of these basins. The San Benito River flows through the southern and western portion of the Planning Area, while Santa Ana Creek and its tributary flow through the eastern and northern portions of the Planning Area. Hollister and its environs have historically been subject to flooding and a number of improvements have been installed to drain the area.

In response to growth that was occurring in and around the Planning Area, the City of Hollister commissioned a series of planning and engineering studies to address drainage needs. The Storm Drainage Element of the Public Works Master Plan (1985) was completed and the need for a series of storm drainage improvements was identified. Since implementation of the Plan began, a number of drainage improvements and detention ponds have been installed or are in the process of construction. Those that have been completed include the San Juan Road/South Street/Hillcrest Road trunk line, the Rustic Street system including the detention pond, and a downstream portion of the Bundeson storm line south of Nash Road in the Cienega Road area. Currently, the Enterprise Road storm line, which serves a portion of the southeast sector of the Planning



**Legend**

- Sphere of Influence
- Planning Area
- ~ Creeks and Rivers
- 100 Year Flood Zone
- Water Resource Awareness Flood Plains

Map prepared by Kelley Engineering & Surveying - June 2009  
 Amended by City Council Resolution 2009-185 on December 7, 2010

**Map 14**  
**Hollister Flood Zones**  
 City of Hollister 2009 General Plan  
 Scale: 1"=6200'

Area, is under construction. An engineering study for a city-wide storm water master plan is planned for FY 2009-2010 to determine the extent of storm drainage improvements required in this basin. In 2008, a flood insurance study commissioned by the Federal Emergency Management Agency (FEMA) was completed, which addresses floodplain patterns and floodplain management and the revised maps will become effective soon. The State Department of Water Resources has identified potential flood hazard areas that are not included in the FEMA 100 year flood zone. Both flood hazard areas are shown on Map 14

The San Justo Reservoir is located southwest of the Hollister General Plan Planning Area. Based on the Bureau of Reclamation Flood Inundation Study for the San Justo Dam and Dike, the planning area is outside of the probable inundation area.

### **Solid Waste Disposal**

Solid waste disposal within the Hollister Planning Area is currently provided under contract via the Hollister Disposal Company. Solid waste is disposed of at the John Smith landfill that is the only permitted landfill (a Class III non-hazardous solid waste disposal facility) serving the Hollister area. The landfill is located on John Smith Road east of Fairview Road, and just east of the Hollister Planning Area. The landfill is owned by the County of San Benito and is operated by Hollister Disposal Company, under contract with the County.

Currently, only 28 acres of the 57-acre landfill are being utilized, and this would provide sufficient capacity to dispose of waste at a level of 250 tons per day for an estimated 15 to 18 years. The landfill currently handles an average of approximately 75 tons per day. The Hollister Disposal Company is currently updating its permit to allow full utilization of all 57 acres

of the landfill site. Although it is uncertain how technology will alter current packaging and disposal methods and affect long-term success of recycling efforts, it is estimated that the full utilization of the full site would provide a life span of between 40 and 45 years, based upon projected population growth in the service area.

### **Utilities**

The Pacific Gas and Electric Company provides electricity and natural gas to residences and businesses in the Hollister Planning Area. SBC provides telephone service, while Charter Communications provides cable television service.

### **Parks and Recreation**

Lighted softball fields used for league and tournament play are provided at Veteran's Memorial Park and the Rancho San Justo Sports Facility. The fields at the R.O. Hardin School, the Calaveras School and Vista Park Hill are suitable practice facilities.

An additional four acres of irrigated turf will accommodate two softball/soccer field combinations at the R.O. Hardin School, and another softball/soccer field will be available at Calaveras Park.

The Parks and Recreation Master Plan for the City of Hollister indicates that Hollister currently provides approximately 4.1 acres of parks and recreational facilities per 1,000 residents, if the Veteran's Memorial Park (owned and operated by the County of San Benito) is included. This is above the standard of four acres per 1,000 residents that has been established by the Parks and Recreation Master Plan.

The City of Hollister currently has a very limited system of pedestrian trails and bikeways. Existing bikeways in Hollister consist of: two off-street bike paths (Class I): a six-foot-wide

asphalt path adjacent to Prospect Avenue and Airline Highway between Hawkins Street and Sunnyslope Road; and a six-foot-wide concrete bicycle and pedestrian path which fronts a shopping center adjacent to Airline Highway between Sunnyslope Road and Sunset Drive. The County of San Benito has adopted a Bikeway Plan that is designed to provide connections between parks, special use facilities, major shopping centers and employment centers. The proposed bikeways would consist of on-street bike lanes (Class II), in which a five-foot-wide bike lane is designated on the street by striping and bike routes (Class III), with right-of-ways designated by signs.

Maintenance of all parks and recreational facilities, as well as over 9,000 street trees, all public medians, City buildings and greenways, is provided by the Hollister Division of Parks, which is managed by the Director of the Department of Public Services. Full-time staff members include one supervisor, three park maintenance workers and two tree maintenance workers. The California Conservation Corps also perform work on special projects for the City.

## **Public Safety and Emergency Preparedness**

Fire protection within the Hollister Planning Area is provided by the Hollister Fire Department within the city limits. The San Benito County Fire Department (which is operated under contract with the California Department of Forestry), serve the unincorporated areas of the County which are not designated as wildland, and the California Department of Forestry serve the unincorporated wildland areas. The County fire department provides initial response in certain areas of the City under an automatic aid agreement between Hollister and the County of San Benito; in turn, the City provides initial response in areas protected by the County on the western boundaries of the City. The Hollister Fire Department is located at 110 Fifth Street, and is staffed by 10 full-time personnel, supplemented by 15 volunteer firefighters. The San Benito County Fire Station (operated under contract with the California Department of Forestry) is located at 1979 Fairview Road, and is staffed by three full-time personnel, supplemented by volunteer firefighters. The Hollister Fire Department has a mutual aid agreement with the County of San Benito for fire protection in unincorporated areas just beyond the Hollister city limits.

The Hollister Fire Department provides first responder emergency medical services and responds to all automatic aid areas as the first responder for EMS incidents. The California Department of Forestry is not automatically dispatched to EMS calls either within their districts or the automatic aid areas, but responds only on the request of a law enforcement agency or other fire protection agency. A private ambulance company provides basic life support services and emergency medical technician-level ambulance services in the Hollister area. A 24-hour emergency medical department staffed by a group of emergency physicians is maintained at Hazel Hawkins Memor-

ial Hospital. In the event of a major earthquake or other disaster, additional emergency response support from beyond the local area would be available through the state mutual aid plan. If it were to become necessary to evacuate portions of the Hollister area, the primary evacuation routes would be along State Highways 25 and 156, although the selection of optimal evacuation routes would hinge on the damage that may have been sustained by these roadways, which might limit their ability to support a mass evacuation of the area.

Police protection within the Hollister Planning Area is provided by the Hollister Police Department within the city limits and the San Benito County Sheriff's Department in unincorporated areas. The Hollister Police Department is headquartered at 395 Apollo Court, and the Sheriff's Department is headquartered at 710 Flynn Road.

### **Public Schools**

Public school students within the Hollister Planning Area are currently served by the Hollister School District and the San Benito High School District (see Figure 24).

Although not located within the Hollister Planning Area or San Benito County, Gavilan College provides post-secondary educational opportunities for Hollister residents and students from other areas.

### **Library Services**

San Benito County provides public library services to the Hollister community through the library (located on Fifth Street) and a bookmobile. In recent years, the library system has experienced funding problems, and has reduced the number of hours in which library facilities are open to the public.

## KEY FINDINGS AND RECOMMENDATIONS

Key finding and recommendations include:

### **Maintain and Improve Water Quality**

Maintaining and improving water quality is essential to protect public health, wildlife, and watersheds, and to ensure opportunities for public recreation and economic development in Hollister. Water pollution can be dramatically curbed through proactive efforts of residents and through City policies for stormwater management and public participation, education and appropriately designed development. The City encourages the use of practices that enable water to percolate into the surrounding soil, instead of letting sediment, metals, pesticides and chemicals flow directly into creeks or through the storm drain system. Improving the water quality in Hollister's creeks and groundwater is a priority. The City supports efforts to clean up existing areas and to prevent further degradation.

### **Protect Sensitive Receptors**

Sensitive receptors are facilities where sensitive receptor population groups (children, the elderly, the acutely ill, and the chronically ill) are likely to be located. These land uses include schools, retirement homes, convalescent homes, hospitals and medical clinics

### **Provide for Community Education of Ways to Maintain Clean Air and Water**

Through education, participation in ongoing programs, and innovative strategies, the City seeks to provide clean air and water and, to the best of its ability, contribute to a healthy region.

## COMMUNITY SERVICES AND FACILITIES ELEMENT GOALS AND POLICIES

The matrix presented on the following pages is intended to guide implementation of the City's Community Services and Facilities element. In addition to identifying a timeline for implementation in the matrix, each lettered item is described in detail in the "Implementation Measures" section that immediately follows. The matrix is organized according to the following community service and facility goals:

*GOAL*  
*CSF1*      Coordinate with other agencies and plan for the provision of adequate infrastructure, facilities and services.

*GOAL*  
*CSF2*      Plan for adequate sewer and water facilities.

*GOAL*  
*CSF3*      Provide adequate drainage facilities, limit erosion and maintain clean water.

*GOAL*  
*CSF4*      Provide for an adequate level of community services and facilities to ensure the continued health, education, welfare and safety of all residents and businesses.

<b>GOAL</b> <b>CSF1</b>	<b>Coordinate with other agencies and plan for the provision of adequate infrastructure, facilities and services.</b>
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<b>Policies</b>	<b>Lead Responsibility</b>	<b>Time Frame</b>	<b>Implementation Measures</b>
<p><b>CSF1.1 Adequate Capabilities and Capacity of Local Public Services</b></p> <p>Ensure that future growth does not exceed the capabilities and capacity of local public services such as wastewater collection and treatment, local water supply systems, fire and police protection, maintenance of streets and roads, local school systems, parks and recreational facilities, and landfill capacity, and ensure that public services meet Federal and State standards and are available in a timely fashion.</p>	<p>City Council</p> <p>Finance</p>	<p>2 years</p> <p>On-going</p>	<p>Adopt a performance standards ordinance [CSF.D]</p> <p>Maintain an up-to-date CIP [CSF.CC]</p>
<p><b>CSF1.2 New Development Requirements for Public Services</b></p> <p>Require new development applications to identify the impacts that the proposed development would have on the provision of public services, and approve those applications that can mitigate impacts or contribute a proportional fair share so that local public services can be maintained at an acceptable level.</p>	<p>Finance</p>	<p>On-going</p>	<p>Evaluate coordinated funding strategies for infrastructure and services [CSF.Y]</p>

<b>GOAL CSF1</b>	<b>Coordinate with other agencies and plan for the provision of adequate infrastructure, facilities and services.</b>
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Policies	Lead Responsibility	Time Frame	Implementation Measures
<p><b>CSF1.3 Performance Standards</b></p> <p>Require all applicants proposing development projects within the Hollister Planning Area to meet performance standards for community services and facilities to be established in the Performance Standards Ordinance. Once adopted, require applications for new development to provide evidence that such development will meet all performance standards prior to approval, as provided by the Performance Standards Ordinance.</p>	City Council	2 years	Adopt a performance standards ordinance [CSF.D]
<p><b>CSF1.4 Coordinate Facilities and Services Planning</b></p> <p>Cooperate and coordinate with the County of San Benito, LAFCO and other local agencies in the provision of infrastructure and services within the Hollister Planning Area.</p>	Finance	On-going	Evaluate coordinated funding strategies for infrastructure and services [CSF.Y]
<p><b>CSF1.5 Capital Improvements Maintenance and Replacement</b></p> <p>Ensure that the City’s Capital Improvement Program is coordinated with responsible districts and agencies and provides for ongoing, preventative maintenance of infrastructure facilities and the timely replacement of City equipment.</p>	Finance	On-going	Maintain an up-to-date CIP [CSF.CC]

<b>GOAL</b> <b>CSF1</b>	<b>Coordinate with other agencies and plan for the provision of adequate infrastructure, facilities and services.</b>
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<b>Policies</b>	<b>Lead Responsibility</b>	<b>Time Frame</b>	<b>Implementation Measures</b>
<p><b>CSF1.6 Other Infrastructure Planning</b></p> <p>Require the preparation of infrastructure master plans in areas outside the designated Sphere of Influence as a prerequisite to annexation. Such plans shall contain, but not be limited to, plans for sewer services, water service, storm drainage, traffic circulation, recreation facilities, school facilities and funding alternatives for police and fire services.</p>	<p>Finance</p> <p>Planning</p>	<p>On-going</p> <p>2 years</p>	<p>Maintain an up-to-date CIP [CSF.CC]</p> <p>Coordinate with the San Benito County Water District, San Benito County and the Sunnyslope County Water District in water and wastewater system expansion needs [CSF.F]</p>
<p><b>CSF1.7 Development Review Criteria for Public Services</b></p> <p>Prior to granting approval, evaluate each new development in terms of the following criteria:</p> <ol style="list-style-type: none"> <li>1. Would the proposed development share a common border with a property that has already been developed?</li> <li>2. Would the proposed development be adequately served by infrastructure (water, sewer, streets, schools, parks, etc.), which is already in place or mitigated?</li> <li>3. Would the proposed development be located within the existing service areas of local service providers (fire protection, police protection, solid waste disposal, schools, etc.), and not result in a reduction in their current capabilities?</li> </ol>	<p>City Council</p>	<p>2 years</p>	<p>Adopt a performance standards ordinance [CSF.D]</p>

**GOAL** Plan for adequate sewer and water facilities.  
**CSF2**

Policies	Lead Responsibility	Time Frame	Implementation Measures
<p><b>CSF2.1 Sewer and Water Facilities</b>                      Coordinate with responsible districts and agencies to assure that sewer and water facility expansion and/or improvements meet Federal and State standards and occur in a timely manner.</p>	<p>Community Services                       Community Services                       Community Services</p>	<p>On-going                       On-going                       On-going</p>	<p>Coordinate with the water resources association of San Benito County [CSF.V]                      Implement plans for a regional wastewater treatment facility [CSF.Z]                      Monitor water quality at the wastewater treatment plant [CSF.EE]</p>
<p><b>CSF2.2 Provision of Sanitary Sewerage Capacity for Commercial and Industrial Uses</b>                      Reserve sanitary sewerage capacity for future commercial and industrial uses.</p>	<p>Community Services</p>	<p>On-going</p>	<p>Implement plans for a regional wastewater treatment facility [CSF.Z]</p>
<p><b>CSF2.3 Development Outside of the Airport or Santa Ana Sewer Systems</b>                      Require those proposing development outside of the service areas of the Airport or Santa Ana sewer systems to develop plans for, to finance and to install the sewer facilities required to serve the proposed development.</p>	<p>Planning</p>	<p>2 years</p>	<p>Coordinate with the Sunnyslope County Water District in water system expansion needs [CSF.G]</p>

**GOAL** Plan for adequate sewer and water facilities.  
**CSF2**

Policies	Lead Responsibility	Time Frame	Implementation Measures
<p><b>CSF2.4 Local Water Supply System</b>            Encourage development in those portions of the Hollister Planning Area which are already served by the local water supply systems or to which water supply systems can reasonably be extended.</p>	Engineering	On-going	Maintain data on sewer and water system capacity [CSF.DD]
<p><b>CSF2.5 Costs of New Development</b>            Ensure that the cost of providing sewer and water service to new development proposed outside existing service areas should be borne solely by those proposing the development, thus eliminating any financial burden to existing customers for any required expansion of the sewer and water system network to serve such development.</p>	Community Services	On-going	Coordinate with the water resources association of San Benito County [CSF.V]

**GOAL** Plan for adequate sewer and water facilities.  
**CSF2**

Policies	Lead Responsibility	Time Frame	Implementation Measures
<p><b>CSF2.6 Provision of Water Service to New Development</b></p> <p>Require developers who will require water service for their project to apply to the City of Hollister, the Sunnyslope County Water District and the San Benito County Water District, in that order, for service. Only if the proposed development is denied service by all three agencies can it then be allowed to use groundwater as a source of water.</p>	<p>Planning</p>	<p>3 years</p>	<p>Update the City's Water System Master Plan [CSF.R]</p>
<p><b>CSF2.7 Water Conservation Measures</b></p> <p>Encourage water-conserving practices and features in the design of structures and landscaping, and in the operation of businesses, homes and institutions, and increase the use of recycled water.</p>	<p>Planning</p> <p>Planning</p> <p>Community Services</p>	<p>2 years</p> <p>2 years</p> <p>3 years</p>	<p>Establish requirements for water conservation in new development [CSF.I]</p> <p>Provide information on water conserving landscaping [CSF.M]</p> <p>Identify opportunities for water recycling [CSF.Q]</p>

**GOAL** Provide adequate drainage facilities, limit erosion and maintain clean water.  
**CSF3**

Policies	Lead Responsibility	Time Frame	Implementation Measures
<p><b>CSF3.1 Adequate Drainage Facilities</b>            Require project developers to provide adequate storm drains for storm water runoff. Review all proposed development projects to ensure that adequate provisions have been included to accommodate peak flows and that projects will not significantly impact downstream lands, and will avoid impacts on riparian vegetation.</p>	<p>Community Services             Planning</p>	<p>On-going             On-going</p>	<p>Inspect drainage channels and culverts [CSF.HH]            Require storm water runoff measures [CSF.LL]</p>
<p><b>CSF3.2 Erosion and Sediment Control</b>            Require project developers to implement suitable erosion control measures.</p>	<p>Planning</p>	<p>On-going</p>	<p>Require storm water runoff measures [CSF.LL]</p>
<p><b>CSF3.3 Local, State and Federal Standards for Water Quality</b>            Continue to comply with local, State and Federal standards for water quality.</p>	<p>Community Services</p>	<p>On-going</p>	<p>Continue to require proper disposal of pollutants [CSF.U]</p>

**GOAL** Provide adequate drainage facilities, limit erosion and maintain clean water.  
**CSF3**

Policies	Lead Responsibility	Time Frame	Implementation Measures
<p><b>CSF3.4 Water Quality Tests and Mitigation</b></p> <p>As part of the development review process, require developers to conduct well and ditch tailwater tests to determine the presence of "Category I" herbicides and pesticides, and triazide herbicides, as well as other chemicals that have the potential to pollute the groundwater and cause health risks. Based on findings, and at the project applicant's expense, implement appropriate requirements to protect public health.</p>	<p>Planning</p>	<p>3 years</p>	<p>Adopt a Storm Water Master Plan [CSF.O]</p>
<p><b>CSF3.5 Infiltration Areas</b></p> <p>Require new development to identify sites which may be used for vegetated swales or strips, infiltration, media infiltration, water-oil separators, wet ponds, constructed wetlands, extended detention basins and multiple systems which may enhance water quality and groundwater recharge.</p>	<p>Community Services</p>	<p>On-going</p>	<p>Continue to require proper disposal of pollutants [CSF.U]</p>
<p><b>CSF3.6 Education and Outreach on Water Quality Programs</b></p> <p>Support public education regarding water pollution prevention and mitigation programs.</p>	<p>Planning  Community Services</p>	<p>5 years  On-going</p>	<p>Prepare guidelines for water quality source control program [CSF.S]  Conduct water quality education programs [CSF.T]</p>

**GOAL** Provide adequate drainage facilities, limit erosion and maintain clean water.  
**CSF3**

Policies	Lead Responsibility	Time Frame	Implementation Measures
<p><b>CSF3.7 Pollution from Urban Runoff</b></p> <p>Address non-point source pollution and protect receiving waters from pollutants discharged to the storm drain system by requiring Best Management Practices. This would include:</p> <ol style="list-style-type: none"> <li>1. Support alternatives to impervious surfaces in new development, redevelopment, or public improvement projects to reduce urban runoff into storm drain system and creeks;</li> <li>2. Require that site designs work with the natural topography and drainages to the extent practicable to reduce the amount of grading necessary and limit disturbance to natural water bodies and natural drainage systems; and,</li> <li>3. Where feasible, use vegetation to absorb and filter fertilizers, pesticides and other pollutants.</li> </ol>	<p>Building</p> <p>Community Services</p> <p>Community Services</p>	<p>2 years</p> <p>3 years</p> <p>2 years</p>	<p>Establish procedures and requirements for well and ditch tail water tests [CSF.H]</p> <p>Identify drainage system improvements [CSF.P]</p> <p>Implement actions for pesticide and fertilizer management [CSF.L]</p>

**GOAL**  
**CSF4** Provide for an adequate level of community services and facilities to ensure the continued health, education, welfare and safety of all residents and businesses.

<b>Policies</b>	<b>Lead Responsibility</b>	<b>Time Frame</b>	<b>Implementation Measures</b>
<p><b>CSF4.1 Providing Quality Education</b> Maintain a close, collaborative relationship with the school districts to maximize public benefit, and collaborate with schools, from preschools to the college level, in fostering educational programs to benefit the community.</p>	<p>Community Services  City Council</p>	<p>On-going  On-going</p>	<p>Provide for new elementary and middle schools [CSF.FF]  Support construction of a second high school [CSF.NN]</p>
<p><b>CSF4.2 Community Use of School Facilities</b> Collaborate with schools to provide access to school facilities for neighborhood and community activities, and encourage joint planning with local school districts in determining the location of educational facilities. All new development shall be required to mitigate its fair share of the impact of such development on school facilities to the maximum extent permitted under state law.</p>	<p>City Council</p>	<p>1 year</p>	<p>Implement joint use agreements with school districts [CSF.C]</p>
<p><b>CSF4.3 Coordination with Utility Providers</b> Promote the availability and adequate delivery of reliable, modern, and competitively priced utilities necessary for businesses to prosper, such as power, water and telecommunications.</p>	<p>Planning</p>	<p>On-going</p>	<p>Require utility providers review [CSF.MM]</p>

<b>GOAL</b> <b>CSF4</b>	<b>Provide for an adequate level of community services and facilities to ensure the continued health, education, welfare and safety of all residents and businesses.</b>
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<b>Policies</b>	<b>Lead Responsibility</b>	<b>Time Frame</b>	<b>Implementation Measures</b>
<p><b>CSF4.4 Park and Recreation Standards</b></p> <p>Provide for high-quality neighborhood and community parks to meet the recreational, open space, leisure and play needs and desire of existing and future residents. Coordinate efforts with the County of San Benito to provide an average of four acres of developed parks and recreational facilities for every 1,000 residents within the Hollister Planning Area.</p>	Community Services	On-going	Implement the Parks and Recreation Master Plan [CSF.BB]
<p><b>CSF4.5 Parks and Recreation Master Plan</b></p> <p>Ensure an equitable distribution of parks and recreational facilities throughout the City. The City will strive to improve, operate, maintain and rehabilitate existing parks, facilities and other public amenities, and will design all new parks to meet the quality standards established in the Parks and Recreation Master Plan.</p>	Community Services	On-going	Implement the Parks and Recreation Master Plan [CSF.BB]
<p><b>CSF4.6 Recreation Programs</b></p> <p>Provide high-quality facilities and recreation programs to meet the recreational and cultural needs and desires of existing and future residents of all groups, ethnicities and income levels.</p>	Community Services	On-going	Implement the Parks and Recreation Master Plan [CSF.BB]

**GOAL**  
**CSF4** Provide for an adequate level of community services and facilities to ensure the continued health, education, welfare and safety of all residents and businesses.

<b>Policies</b>	<b>Lead Responsibility</b>	<b>Time Frame</b>	<b>Implementation Measures</b>
<p><b>CSF4.7 Police Services</b> Ensure that development within the Hollister Planning Area does not exceed the capability of the Hollister Police Department and the San Benito County Sheriff's Department to provide an adequate level of police protection.</p>	<p>Police  Finance</p>	<p>On-going  On-going</p>	<p>Require law enforcement review [CSF.KK]  Enhance facilities for fire and police services [CSF.X]</p>
<p><b>CSF4.8 Fire Safety</b> Ensure that development within the Hollister Planning Area does not exceed the capability of the Hollister Fire Department and the San Benito County Fire Department to provide an adequate level of fire protection.</p>	<p>Fire  Fire  Finance</p>	<p>2 years  2 years  On-going</p>	<p>Update the Fire Protection Master Plan [CSF.N]  Consider the formation of a planning area-wide Fire District [CSF.E]  Enhance facilities for fire and police services [CSF.X]</p>
<p><b>CSF4.9 Library Services</b> Cooperate with the County of San Benito and local schools in all efforts to maintain or enhance local library services.</p>	<p>Finance</p>	<p>2 years</p>	<p>Identify opportunities for library service expansion [CSF.J]</p>
<p><b>CSF4.10 Solid Waster Management</b> Coordinate with the County of San Benito in addressing solid waste management needs consistent with the Hollister General Plan.</p>	<p>City Manager's Office</p>	<p>3 years</p>	<p>Coordinate with San Benito County on landfill capacity needs [CSF.R(2)]</p>

<b>GOAL CSF4</b>	<b>Provide for an adequate level of community services and facilities to ensure the continued health, education, welfare and safety of all residents and businesses.</b>
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	<b>Policies</b>	<b>Lead Responsibility</b>	<b>Time Frame</b>	<b>Implementation Measures</b>
<b>CSF 4.11</b>	<p><b>Waste Reduction and Recycling</b></p> <p>Encourage efforts to promote recycling, such as encouraging businesses to recycle building and other materials, promoting composting by restaurants, institutions and residences, and supporting programs to promote recycling. Encourage residential, commercial and industrial concerns to evaluate and reduce their waste streams and to participate in waste exchanges and used goods resale programs.</p>	<p>Community Services</p> <p>Community Services</p> <p>Community Services</p>	<p>2 years</p> <p>On-going</p> <p>On-going</p>	<p>Identify recycling program opportunities [CSF.K]</p> <p>Publicize the City's waste management program [CSF.GG]</p> <p>Implement the City's Solid Waste Management Plan [CSF.AA]</p>
<b>CSF 4.12</b>	<p><b>Requirements for Fire Safety</b></p> <p>Ensure that all new development will be adequately designed to minimize risks to life and property through the implementation of the Fire Protection Master Plan. New development will be protected from fire hazards through the provision of peak load water supply systems capable of providing the flow required for fire suppression, through the design of roads with adequate widths and turning radii, and through adequate separation between buildings, prior to project approval.</p>	<p>Fire</p> <p>Fire</p> <p>Planning</p> <p>Fire</p>	<p>On-going</p> <p>On-going</p> <p>On-going</p> <p>1 year</p>	<p>Require fire agency review [CSF.II]</p> <p>Require fire protection mitigation in new development [CSF.JJ]</p> <p>Enforce strict requirements for development in high fire hazard areas [CSF.W]</p> <p>Evaluate fire service consolidation opportunities [CSF.B]</p>

**GOAL**  
**CSF4** Provide for an adequate level of community services and facilities to ensure the continued health, education, welfare and safety of all residents and businesses.

	<b>Policies</b>	<b>Lead Responsibility</b>	<b>Time Frame</b>	<b>Implementation Measures</b>
<b>CSF 4.14</b>	<p><b>Telecommunications and Technology</b></p> <p>Ensure that residents, schools, businesses and organizations have access to reliable, modern and cost-effective telecommunications.</p>	Community Services	1 year	Adopt an Information Technology Plan [CSF.A]
<b>CSF 4.15</b>	<p><b>Develop Public Information Campaigns.</b></p> <p>Collaborate with schools, governmental agencies and community organizations to expand existing programs and establish new outreach campaigns to promote physical activity and nutritious meals.</p>	Community Services	1 year	Implement joint use agreements with school districts [CSF.C]

## IMPLEMENTATION MEASURES

### **1-Year Time Frame**

#### **CSF.A Adopt an Information Technology Plan**

Coordinate with San Benito County and adopt a five-year Information Technology Plan to guide investment in the City's hardware and software.

#### **CSF.B Evaluate fire service consolidation opportunities**

In coordination with the County of San Benito and/or the California Department of Forestry, investigate fire service consolidation as a means of expanding and improving service in the Hollister Planning Area.

#### **CSF.C Implement joint use agreements with school districts**

Implement joint use agreements with the Hollister School District and the San Benito High School District for joint use of school facilities for recreational purposes and public-health education campaigns.

## **2-Year Time Frame**

### **CSF.D Adopt a performance standards ordinance**

Adopt a Performance Standards Ordinance that will include specific requirements that will be applied to all proposed development projects. As part of the ordinance, establish procedures for the review and referral of applications. The following standards should be considered in the ordinance:

1. Adequate water supply of sufficient quantity and quality can be provided to service the proposed development.
2. Adequate sanitary sewer capacity and treatment capability can be provided to service the proposed development.
3. Adequate fire protection can be provided for the proposed development.
4. Adequate level of police protection can be provided for the proposed development.
5. The proposed development will either result in no impact on local parks and recreational facilities or the applicant will provide the resources required to mitigate the impacts associated with the proposed development.
6. An adequate level of solid waste collection services and disposal capacity can be provided to serve the proposed development.
7. An appropriate level of utility services (gas, electric and telephone) can be provided to serve the proposed development.
8. The applicant will finance the full costs associated with any drainage improvements necessary to accommodate peak flows due to the proposed development.
9. The proposed development will not make a significant contribution to the emission of regional air pollutants (i.e., carbon monoxide, reactive hydrocarbons and nitrogen oxides).
10. Adequate elementary, middle and high schools are available to serve the proposed development

**CSF.E Consider the formation of a planning area-wide Fire District**

Evaluate the benefits and costs of forming a Fire District, including the provision of paramedic services, to cover the entire Hollister Planning Area.

**CSF.F Coordinate with the San Benito County Water District, San Benito County and the Sunnyslope County Water District in water and wastewater system expansion needs**

As a follow-up to the Memorandum of Understanding (MOU) between the City of Hollister, San Benito County, and San Benito County Water District, the City will work with the San Benito County Water District and San Benito County to develop and implement plans for meeting the water needs of the City of Hollister consistent with the General Plan. Issues to be addressed include:

- (1) Implementation of the Groundwater Management Plan, including:
  - a. Purchasing of additional water supplies.
  - b. Percolation of the San Felipe Project water into the underlying aquifers.
  - c. Obtaining access to water from the San Felipe Project.
  - d. Monitoring groundwater levels and the quantities of water recharged to and extracted from the underlying sub-basins.
  - e. Sharing water resources data between the agencies to allow for responsible decisions regarding water supply development and land use planning.
  - f. Developing policies regarding the provision of service to community water systems and small local water systems.

(2) Develop and implement the Hollister Urban Water and Wastewater Master Plan, including:

- a. Purchasing of additional water supplies.
- b. Percolation of the San Felipe Project water into the underlying aquifers.
- c. Obtaining access to water from the San Felipe Project.
- d. Monitoring groundwater levels and the quantities of water recharged to and extracted from the underlying sub-basins.
- e. Sharing water resources data between the agencies to allow for responsible decisions regarding water supply development and land use planning.
- f. Developing policies regarding the provision of service to community water systems and small local water systems.

Upon completion of the Hollister Urban Water and Wastewater Master Plan the City will reassess the population, employment and other growth projections of the General Plan to be consistent with the adopted Urban Water and Wastewater Master Plan and in compliance with State law requirements for future water supplies.

**CSF.G Coordinate with the Sunnyslope County Water District  
in water system expansion needs**

In cooperation with the Sunnyslope County Water District, develop and implement plans to address the following:

1. Phasing the construction of additional water storage reservoirs to match increases in local water demand.
2. Adding new wells in accordance with current capital improvement plans to assure adequate safe pumping supply to meet peak day demand for water.
3. Constructing the Wastewater Treatment Plant in a phased process.
4. Sharing water resources data between the agencies to allow for responsible decisions regarding water supply development and land use planning.

**CSF.H Establish procedures and requirements for well and  
ditch tail water tests**

Implement procedures requiring developers to conduct well and ditch tail water tests and to implement appropriate actions to protect public health and safety associated with the presence of herbicides, pesticides, and other chemicals that have the potential to pollute the groundwater and cause health risks.

**CSF.I Establish requirements for water conservation in new  
development**

Identify, evaluate and establish requirements for project developers to incorporate water-conserving plumbing fixtures, plant drought-resistant landscaping, include dual water lines for residential projects (one for clear water and the other for the recirculation of gray-water), and reduce golf course irrigation requirements (if applicable) to prevent further groundwater drawdown relative to existing agricultural operations.

**CSF.J Identify opportunities for library service expansion**

In coordination with the County of San Benito, investigate and implement, where economically feasible, funding mechanisms to develop and expand library services in the Hollister Planning Area. In addition, the City will, in coordination with the County of San Benito, enter into discussions with area school districts to utilize school library services for the community.

**CSF.K Identify recycling program opportunities**

Consider the adoption of a formal recycled product procurement program and work with local industry and commercial enterprises to encourage the purchase and use of recycled materials where possible.

**CSF.L Implement actions for pesticide and fertilizer management**

On City property, encourage the appropriate reduction of pesticides and fertilizers to the maximum extent feasible. Ensure that the application of pesticides on City property is accomplished in accordance with all applicable rules and regulations.

**CSF.M Provide information on water conserving landscaping**

Make available to property managers, designers and homeowners information about waterconserving landscaping and water-recycling methods and resources.

**CSF.N Update the Fire Protection Master Plan**

Update the City's Fire Protection Master Plan. Include consideration of a fire protection expansion plan to fund and operate additional fire stations in the City, including the Airport area and the southeastern section of the Hollister Planning Area.

### **3-Year Time Frame**

#### **CSF.O Adopt a Storm Water Master Plan**

Update plans for the City's storm water system needs.

#### **CSF.P Identify drainage system improvements**

Establish a program for drainage system improvements that would include, but not be limited to, the following:

1. Continue to monitor and pursue improvements to areas with insufficient drainage.
2. Improve storm drainage performance by constructing new system improvements.
3. Evaluate storm water volumes when replacing undersized or otherwise inadequate lines with larger or parallel lines.
4. Establish development guidelines to protect areas that are particularly susceptible to erosion and sediment loss.
5. Comply with the Storm Water National Pollutant Discharge Elimination System (NPDES) requirements.

#### **CSF.Q Identify opportunities for water recycling**

Support the extension of recycled water distribution infrastructure, and identify opportunities for the use of recycled water where available.

#### **CSF.R Update the City's Water System Master Plan**

Update the City's Water System Master Plan in coordination with the Sunnyslope County Water District and San Benito County Water District, and the San Benito County Groundwater Master Plan.

#### **CSF.R(2) Coordinate with San Benito County on Landfill Capacity Needs.**

Coordinate with San Benito County and San Benito County Integrated Waste Management to expand landfill capacity beyond the currently expected life of the John Smith Road Landfill.

### **5-Year Time Frame**

#### **CSF.S Prepare guidelines for water quality source control program**

Develop guidelines for a water quality source control program which incorporates public education, planning, management, material use and disposal controls, spill prevention and cleanup, street sweeping and sewer maintenance.

### **On-going Time Frame**

#### **CSF.T Conduct water quality education programs**

Develop a public information and education program to enhance water quality. Such a program may include storm drain stenciling, presentations to schools and community groups and watershed planning efforts.

#### **CSF.U Continue to require proper disposal of pollutants**

Continue to promote proper disposal of pollutants to the sanitary sewer or hazardous waste facilities rather than to the storm drainage system. Develop an illicit discharge elimination program, which will seek to eliminate illegal connections to the storm drain system and the illegal dumping of toxic materials into the storm drain system. Include requirements for contractors to comply with accepted storm water pollution prevention planning practices for all projects subject to erosion potential, and continue to require the proper use, storage and disposal of on-site materials.

**CSF.V Coordinate with the water resources association of San Benito County**

Coordinate with the Water Resources Association of San Benito County to identify and implement countywide strategies to conserve water.

**CSF.W Enforce strict requirements for development in high fire hazard areas**

Require project-level development in the High Fire Hazard Zone within the planning area to occur in accordance with the California Uniform Fire Code to provide needed safeguards and facilities to control the spread of fire in any fire hazardous area. Provisions may include the following: (a) required spark arresters for any chimney; (b) prohibition of open-flame devices; (c) clearance of brush or vegetative growth 30 feet from structures; and (d) the clearance of brush 10 feet from roadways.

**CSF.X Enhance facilities for fire and police services**

Implement plans for new facilities and identify opportunities for shared use of facilities by both Police and Fire.

**CSF.Y Evaluate coordinated funding strategies for infrastructure and services**

In cooperation with other jurisdictions, develop funding strategies for governmental infrastructure and services that take into account local and regional economic development goals and consider the costs and benefits to the jurisdictions and the county as a whole.

**CSF.Z Implement plans for a regional wastewater treatment facility**

Implement plans for a regional Wastewater Treatment facility based upon projections consistent with the Hollister General Plan through the year 2023. Consider the following as plans are finalized and implemented:

1. Conduct design and environmental review of the proposed facility in a timely manner consistent with mandates.
2. Construct the Wastewater Treatment plant to handle a minimum average flow of 4.76 million gallons per day (MGD) to appropriately handle flow through the planning horizon of 2023.
3. Include potential requests from outside agencies who may contribute wastewater flow.
4. Construct the plant in a phased process.

**CSF.AA Implement the City's Solid Waste Management Plan**

Monitor and evaluate the continued implementation of the City's adopted Solid Waste Management Plan.

**CSF.BB Implement the Parks and Recreation Master Plan**

Develop parks and recreational facilities in a manner consistent with the Parks and Recreation Master Plan.

**CSF.CC Maintain an up-to-date CIP**

Plan for the maintenance and improvement of public facilities and infrastructure through maintenance of a multi-year capital improvement program (CIP). The purposes of the CIP are to:

1. Identify present and future needs for physical improvements in the City.
2. Identify the potential costs of requested improvements.
3. Identify possible sources of revenue to pay for the requested improvements.
4. Develop a procedure for City Council to set priorities among request improvements.
5. Promote coordination of construction programs among public agencies and private interests.
6. Provide an effective tool for implementing the General Plan.

**CSF.DD Maintain data on sewer and water system capacity**

In coordination with the Sunnyslope County Water District and San Benito County Water District, establish the extent and capacity of the existing water supply systems and the wastewater collection, treatment and disposal system, and update this information on an annual basis. This information is to be used by the Planning Commission and the City Council to evaluate the impacts on sanitary sewerage facilities, which would result from proposed development.

**CSF.EE Monitor water quality at the wastewater treatment plant**

Monitor the wastewater treatment plant to ensure that the nitrate levels stay within legal limits.

**CSF.FF Provide for new elementary and middle schools**

As development occurs, coordinate with the Hollister School District in identifying safe, accessible, and adequately sized elementary and middle school sites. All new development will be required to mitigate its fair share of the impact of such development on school facilities as housing development occurs, including offering land to the school district at fair market value. Opportunities for locating City parks and school facilities together should also be explored.

**CSF.GG Publicize the City's waste management program**

Establish a consumer awareness program as part of the City's current waste management program.

**CSF.HH Inspect drainage channels and culverts**

Ensure that all active drainage channels and culverts associated with subdivisions and large-scale developments are inspected for accumulated sediment after construction has been completed. If the inspections indicate that sediment accumulation has occurred, then these drainage structures should be cleared of debris and sediment.

**CSF.II Require fire agency review**

Require the appropriate fire protection agency to review all development proposals within the Hollister Planning Area to verify that the peak-load water supply system will provide an adequate flow of water for fire suppression, and to ensure that there are adequate road widths and turning radii, and adequate separation distances between buildings to meet the fire protection standards established in the Fire Protection Master Plan.

**CSF.JJ Require fire protection mitigation in new development**

Require individual project developers to negotiate with the Hollister Fire Department to determine additional mitigation for proposed projects prior to the issuance of building permits. Such mitigation may include the payment of impact fees, the development of new fire protection facilities and/or the provision of firefighting equipment.

**CSF.KK Require law enforcement review**

Require the appropriate law enforcement agency to review all development proposals within the Hollister Planning Area to ensure that crime prevention concerns are considered.

**CSF.LL Require storm water runoff measures**

Continue to incorporate measures for storm water runoff control and management in construction sites. Actions may include but are not limited to:

1. Minimizing soil movement into and immediately adjacent to the San Benito River and storm diversion channels during road building and sewer pipe installation.
2. Sedimentation control structures, bank seeding, or other similar measures.
3. Minimizing the use of culverts around swales and creeks and maximizing the use of vegetative, non-structural approaches to control erosion.
4. Contributing to maximizing recharge potential by participating in the provision of a regional system of detention basins.
5. Inclusion of catchments or sediment traps, mulching and landscaping for slowing down and/or holding water and contour trenches or grasslined swales to maximize water retention.

**CSF.MM Require utility providers review**

Coordinate land use planning activities with the Pacific Gas and Electric Company, SBC and Charter Communications to ensure that utility systems are available for new development and are installed to meet the needs of new residents.

**CSF.NN Support construction of a second high school**

Work with the San Benito High School District to construct a new high school.